Chapter 1 – Review

1. The role of a \_\_\_\_\_ is to provide direction and funding for a project.
2. project sponsor
3. support staff member
4. project manager
5. project team
6. A unique activity that adds value, expends resources, has beginning and end dates, and has constraints and requirements that include scope, cost, schedule performance, resources and value best defines
   1. project.
   2. task.
   3. activity.
   4. job.
7. Which of the following statements is true of project management?
8. It is a simple discipline with a limited scope.
9. It does not guarantee successes for all projects.
10. It has specific tools which work universally across all kinds of projects.
11. Its framework consists solely of project management knowledge areas.
12. Which of the following is true of program managers?
    1. They report to project managers who represent the next level in the hierarchy.
    2. They provide leadership and direction for project managers heading the projects within a program.
    3. They recognize that managing a program is simpler than managing a project.
    4. They are responsible solely for the delivery of project results.
13. Which of the following best defines the role of leaders?
14. They focus on short-term objectives.
15. They work solely toward day-to-day details of meeting specific tasks.
16. They work on achieving primarily tactical goals.
17. They inspire people to reach goals.
18. Project failure is caused by each of the following except
    1. cost and duration.
    2. enhanced communication.
    3. unrealistic goals.
    4. customer dissatisfaction.
19. Factors and constraints affecting either the success or failure of projects include
    1. completion of the project to maximize project value for stakeholders.
    2. completion of the project within established performance and technology standards.
    3. completion of the project within allocated resources.
    4. all of the above.
20. The acronym PMBoK stands for:
    1. The Personal Management Before or Kernel.
    2. The Project Movement Behind our Kernel.
    3. The Project Management Body of Knowledge.
    4. The Performance Measurement Body of Knowledge.
21. Which of the following is accomplished through project management?
    1. A cellular phone company activates a new customer's service.
    2. An automotive manufacturer produces a day's quota of vehicles.
    3. A software developer creates a new crash-proof operating system.
    4. A retailer restocks the shelves after a day of brisk sales.
22. Which of the following is true of projects?
    1. They have an indefinite beginning and end.
    2. They are developed using regressive elaboration.
    3. They have a unique purpose.
    4. They are permanent in nature.
23. One of the main reasons why project management is challenging is because of the factor of uncertainty.

ANS: T

1. A project’s stakeholders consist of its customers, users, and suppliers.

ANS: T

1. Project managers work with the project sponsors to define success for particular projects.

ANS: T

1. Individual projects always address strategic goals whereas portfolio management addresses tactical goals.

ANS: F